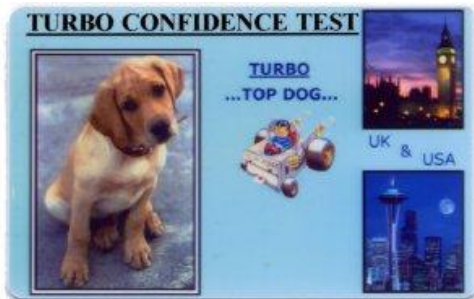


Printed Cards Are Distorted With A 'Venetian Blind' Effect

Problem

Cards printed on either the Rio 2 or Tango 2 printer are coming out like the picture below (right);



Correct Printer Type Selected



Incorrect Printer Type Selected

Solution

It is possible that the incorrect printer model has been selected in the driver properties. Please check the following;

From the printers and faxes folder, right click on the 'Magocard Printer Series' printer icon, select 'Properties', then choose the 'Device Settings' tab.

Ensure the 'Printer model' is set to either 'Rio 2 or Tango 2' depending on your model of printer.

NOTE: If you select 'Rio 2' and your printer is in fact a 'Tango 2' double sided printing will be disabled.

